

The safety of our guests and employees is paramount and we want you to enjoy your Chez Jules dining experience feeling safe and comfortable.



Please see below the steps that we have taken in to achieve this.

Risk Assessment

A comprehensive COVID-19 risk assessment has been completed, in line with the government guidance. This will be reviewed regularly and can be viewed on our website.

Staff Wellness

Daily temperature checks are taken for all employees. Anyone displaying symptoms of COVID-19 will be not be allowed to work.

Restaurant Layout

We have altered the layout of our tables to allow more space between tables to meet social distancing guidelines. All interior doors will be open whenever possible to increase ventilation and reduce need for touching door handles. We ask that our guests follow social distancing guidelines, paying particular care when moving around the restaurant, using the stairs and visiting the toilets.

On Entry to Chez Jules

We ask that you do not enter the building if there is already a party waiting in the entrance. Sanitiser is available in the entrance and we politely request that you use it before entering the restaurant.

Your meal experience at Chez Jules

We have designated employees to look after guests at the table to reduce interaction with multiple staff members. Our service team will all be wearing face masks for their safety and yours. All service will take place at your table including orders, service of food and drinks, bills and payment. Menus are printed every day on 100% recycled paper and only used once. You are welcome to keep your menu or we will dispose of it after use. Drinks and Dessert menus are laminated and sanitised between uses. Salts, Peppers, Vinegars and Sugars will be provided in sachets. Sauces will be provided in one-use disposable pots. To minimise contact with your server, please do not hand them the used glasses, plates, etc. from your table. Card payments are preferred.

Children

Children are always welcome at Chez Jules! However, we do ask that all children remain in their seats and are accompanied by an adult when visiting the toilet.

Cleaning and Sanitising

Tables and chairs are fully sanitised top to bottom between sittings. We have implemented increased regular cleaning and sanitising throughout the building, with particular focus on high touch areas such as surfaces, door handles and stair rails.

Hand Sanitisers and Tissues

Sanitisers and tissues are widely available throughout the building. We encourage you to use regularly!

Toilets

Toilets are cleaned and sanitised regularly. Only one person at a time is permitted in each of the toilets. We have posted clear signage to encourage hand washing and closing of the toilet seat before flushing.

We respectfully ask that you do not visit the restaurant if you are suffering from symptoms of COVID-19